

SURVIVOR
CARE
COORDINATOR

JENNIFER SANTANA

Jennifer Santana joined the Her Song team in April 2020 as the Survivor Care Coordinator. In this role, her goal is to encourage survivors of human trafficking to find sanctuary in the community and feel empowered to become self-sufficient. Jennifer holds a Bachelor of Social Work (BSW) degree from the University of North Florida and has been a member of the National Association of Social Workers (NASW) since 2017. She is expected to graduate with her Master in Social Work (MSW) by December 2020 from the University of Central Florida.

Jennifer is also currently completing a clinical internship at a residential home for at-risk youth. Jennifer has experience working in the hospital setting, as well as, with victims of crime, abuse/neglect, and human trafficking. She has previously supported emergency room physicians and staff as a medical scribe and case management intern. She then began working with inmates to coordinate a safe place for them to land after release from jail. Jennifer has most recently assisted families and children as a child welfare case manager and received specialized training in human trafficking case management to better support CSEC youth.

As the Survivor Care Coordinator, Jennifer is part of the multidisciplinary team providing support, referrals, and resources to survivors of human trafficking. She is responsible for coordinating all outreach efforts, both in the community and at the jail, plus developing Her Song's CSEC youth mentorship program and expanding residential services for CSEC survivors. Jennifer is a dog mom to two Chihuahua mixes and a cocker spaniel. When she's not working, interning, or doing homework, she's usually traveling with friends or enjoying one of Florida's many beaches.

